



GENERAL TERMS AND CONDITIONS

Registration and Confirmation

All bookings are binding. Congress participation and social program bookings will be confirmed in writing by Intercongress GmbH. This document can also be used as invoice for presentation to the tax office. Deadline is the day of receipt of the application together with a simultaneous direct debit mandate for the amount due. A postal notification only occurs on explicit demand of the customer.

Prices, Payment

All prices are inclusive value added tax in euro. Bank charges for return debit notes are on the participant's account. The client agrees on a settlement of the services via fax or e-mail by Intercongress GmbH.

Cancellations, Changes

All statements are required in writing. Oral agreements are only binding when these are confirmed by Intercongress GmbH in writing or via e-mail and without delay. For alterations of reservations or any other invoiced item an administrative charge of 20,00 € will be charged. A cancellation charge of 50,00 € will be charged for cancellations until 04 August 2020. The fee for congress participation will not be refunded, even in case of non-participation, if a cancellation is not received in time. A refused visa application is no reason for refund. Alternative participants are readily accepted for an administrative charge of 20,00 €. No reimbursement will be made in case of cancellation of a social program from a participant.

Event Cancellations

The event or single components (e.g. social programme) can only be carried out if a certain minimum number of participants is reached. If this is not the case Intercongress GmbH reserves the right to cancel the event or single components at short notice. In such a case the already paid fee is going to be reimbursed completely.

Force Majeure, Disclaimer

In case the event cannot be organised or is subject to change due to reasons which are outside of the sphere of responsibility of Intercongress GmbH (e.g. natural catastrophe, strike or force majeure), no claim for refund of the (proportionate) registration fees or for a compensation of any (financial) losses can be made.

Corporate Veil

Please be advised that the organiser is only liable for claims arising from physical injuries due to intent or negligence of the organiser, or for claims arising from property damages due to intent or gross negligence of the organiser. Any further claims are excluded. The organiser is not liable for the loss or theft of objects or motor vehicles brought along, except in cases of intent or grossly negligent causation. This shall not affect further claims against persons and/or companies charged with the excursions/events related to the congress.

Applicable Law, Place of Performance and Jurisdiction

The laws of the Federal Republic of Germany apply. To the extent allowed by law, Freiburg/Germany is the place of performance and jurisdiction for all claims.

Use of Photos, Image Rights

The participants are herewith informed that photos, videos and audio recording of the attendees are being created at the event. This material will be published in the internet, professional journals and/or other publications during and after the congress. The participants agree on the usage or release of these recordings with their signature.

Barcode-Scanner Industry, Use of Data

The exhibitors are provided with barcode-scanners. If the participants agree with the scan of the barcode printed on their name badge on-site, the exhibiting company receives name, postal address and e-mail address of the participants for the passing on of information material. If this is not desired, you need to refuse the scan of your name badge on-site.

INFORMATION REGARDING DATA PROTECTION

Intercongress GmbH is a Professional Congress Organizer. The protection of your privacy as a user of our offers has maximum priority, in particular as to deal with your personal data.

Responsible unit

Intercongress GmbH, Friedrichstraße 6, 65185 Wiesbaden

Court of registration: Amtsgericht Wiesbaden

Registration number: HRB 8375

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Managing Director authorised to represent the company: Diana Kraus

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Contact details of the data protection officer

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anne.roetsch@intercongress.de

Purpose of processing and legal basis

Intercongress GmbH uses the data obtained during the registration

- to arrange the conference you registered for, if applicable including external service providers (Art. 6 (1) lit b DS-GVO, Art. 6 (1) lit c DS-GVO)
- to inform you via e-mail or by airmail about other conferences organised by Intercongress, which could be of interest for you (§7 UWG). At anytime you can opt out the promotional use of your data with effect on the future. Please refer to: Intercongress GmbH, Friedrichstraße 6, 65185 Wiesbaden, fon +49 (0)611 977 16-0, fax +49 (0)611 977 16-16, welcome@intercongress.de

Recipients

Intercongress GmbH will not regularly sell or rent your personal data to third parties. Intercongress GmbH passes your personal data to third parties only, if

- this is legal without your agreement (cf. § 85 BDSG (neu)),
- the transmission is necessary to arrange the conference you registered,
- service providers, which are involved in congress preparation need the data to render their services.

All third parties are processors we employ (Art. 28 DS-GVO). These are companies in categories IT services, logistics, print services and telecommunications.

Duration of storage

The data will be stored during the period of the contractual relationship between you and Intercongress GmbH. If the contractual relationship expires or you exercise your under Lit. f) stated rights your data will be handled according to the exercise of this right, if necessary deleted, so far as legal provisions stipulate a longer retention period.

Rights of the data subject

The data subject have the right of access, to rectification, to erasure, to restriction of processing, to object and to data portability. Furthermore the data subject have the right to lodge a complaint.